

Little Melton Pre-School Nursery

Parents Evaluation Questionnaire

Spring 2018

RESULTS

The nursery is very keen to learn your views, and ask that you take a few minutes to answer the questions on this form. The answers you provide will allow the nursery to effectively reflect on its performance, and help make any changes that may be useful. Please answer each question by circling the response you think most reflects your feelings or opinion on each question. There is space at the end of each section to make any further comments you would like to include.

You do not need to identify yourself on the form, but we would find it useful if you could complete the general questions about your child. This will enable us to greater understand any weaknesses or strengths that may be detailed.

We really appreciate your help in this matter, and value everyone's views.

Name of Child (OPTIONAL)

Is your child	Male / Female		
	1 1		
How old is your child	2 - 3	3 - 4	4 - 5
	11	111111	1

Environment and Facilities

1. Are you happy with the Village Hall setting?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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2. Are you happy with the variety and quality of the equipment and toys?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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3. The session currently runs from 9.15am to 12.15, are you happy with these opening times ?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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4. Our current fee rate is £12.00 per session for a non government funded place. Are you happy with this amount as value for money?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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5. Do you use our Lunch Club?

Always	Sometimes	Never
	11	1111111

5a. If yes, are you happy with the way lunch club is organised?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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5b. If no, could you let us know why you do not use this facility or what you are unhappy with?

Well probably use it next year when older
Would use it if it was running
Its not on offer and were led to believe its unlikely to run. We'd be very keen if it could run but understand if not
My child has not had it yet but I know they would love to
As of September I will probably consider my child attending lunch club, although do you only do it one day a week

6. The nursery now has a dedicated garden area for the exclusive use of the children at the nursery. Is there anything you would like included in the garden ?

Mud kitchen, Water/sand table, flowers We're happy with the provision, my child loves the mud kitchen No we think the garden is lovely No my child loves it out there

7. Please feel free to make any comments you would like to add about this section.

In an ideal world it would be good for the pre-school to have their own designated room on the primary school site. It would be good to be able to offer school hours 9-3.15 for children a year before starting school in order to prepare them in the best way possible
It would be handy if the pre-school was open longer but I know that this not possible so we are
happy to accept the hours as they are.

Care of the children

1. Are you happy with the safety and security of your child/children whilst at the nursery?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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2. Are you happy with the standard of care your child is receiving?

	Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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3. Are you happy with the Nursery staff and their approach to your child?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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4. Are you aware of the snacks we offer and what snack your child has had?

Yes	No	Sometimes
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5. Are you happy with the range of healthy snacks provided at the nursery?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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6. Are you happy with the level of security at the nursery, eg arrangements for dropping off and collection, security of premises etc.

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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7. Do you feel able to talk to the staff about any concerns you have?

Yes	No	Sometimes
1111111111		

8. Please feel free to make any comments you would like to add about this section.

Security and safeguarding have the excellent balance of being safe and secure for our chil without the need to take more extreme measures that could negatively influence the ethos of the setting
I cant praise the staff enough. You all do a great job under a lot of pressure and I wouldn't dream of not sending my child to the pre-school. Looking after children is not easy but you all have great relationships with them. I always feel confident leaving my child with the girls.

Learning at the nursery

1. Are you happy with the educational content of your child's time at the nursery?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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2. Are you aware of the EYFS (Early Years Foundation Stage) framework that governs the curriculum at the nursery?

Yes	No	Partially
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3. Are you happy with the content of your child's learning story online with Tapestry ?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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3a Du you view it regularly and add your own comments?

NO - please could you let us know why OR YES1111111

4. How do you feel about your child's progress at the nursery ?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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5. We sometimes offer a parents sessions so that you can have more time with your child's keyperson. Would you be happy with this arrangement?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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If no, what would you prefer to do?

6. Does your child have any special needs?



6a. If yes, are you happy with the arrangements at the nursery to help your child?

	Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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7. Please feel free to make any comments you would like to add about this section.

My child's speech eas identified by the nursery as a concern and area to develop. We were pleased that this was identified and steps were taken/advice given on how we can ensure my child progresses with this. Tapestry is excellent and perfect for the setting

Management of the nursery and Communication

1. Do you understand the role of the committee, and the way in which the nursery is run?

Yes	No	Partially	
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2. Would you like to attend committee meetings?

Yes	No	Sometimes
1	111	111111

3. There are often odd tasks and specific jobs that sometimes need doing such as cleaning the nursery fridge or cleaning the toys, would you be happy to help?

Yes	No	Sometimes
111	11	11111

4. Are you aware of the development plan for the nursery?

Yes		No	Partially	
11	111111		11	

5. Are you aware of the fundraising events the nursery?

Yes	No	Sometimes
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6. Are you happy with the communication you receive from the committee, eg in newsletters and the notice board?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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7. Are you happy with how the nursery advises you of any changes?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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8. Have you visited our website ? (www.littlemeltonpreschoolnursery.co.uk)

Yes	No
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8a. If yes, are you happy with the information on the site?

Very Happy	Нарру	Neutral	Unhappy	Very Unhappy
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8b. Do you find the website easy to use?



9. Please feel free to make any comments you would like to add about this section.

Wed be keen to know what the development aspects of the nursery are but couldn't find this on the website. Overall the website is ideal for the setting although photos of the staff would help new starters if they were on the website, in addition to the notice board.

Thank you very much for taking the time to fill in this form. The nursery prides itself on its close relationship with parents, so your views are very important to us.

Please use the space on the next page to add anything further you would like to. If you would like to ask a specific question please use the attached sheet which you can add your details to whilst keeping your questionnaire anonymous, alternatively please do not forget that there is a suggestions/queries box attached to the notice board in the lobby if you would prefer.

Child / Parent Specific Query

Child's Name

Your Query :-

I would like to ask / know

How would you like us to contact you about this?

By telephone, my number is		
In writing	YES / NO	
In person when I collect/ drop off my child	YES / NO	
By email, my email address is		

Signed

Name